

The Dartmouth Hotel, Golf & Spa Accessibility Statement

Pre Arrival, Parking and Building Entrance:

We have 100 car parking spaces available across our site, with 5 designated accessible parking bays.

The majority of these are all on a level surface, with no steps. The rear car park has steps to enter the rear of the building, or a slope to walk up to the main entrance.

The car park is a tarmac surface, which is well lit at night.

The main entrance of the hotel is located at ground floor level, via a light manual door, with no steps to enter the building.

The secondary entrance adjacent to the Golf Shop is also on a level surface, with manual doors that open outwards.

For details of how to get to The Dartmouth Hotel, Golf & Spa, please visit the homepage of our website and follow the link.

Bar & Bistro:

The Bar & Bistro are located on the ground floor, accessible via both entrances with no steps. There are two steps up into one of the seating areas, and then another two steps down to access another seating area. There is a small ramp available to access tables on the upper level.

There is a small outside terrace that is accessible via two steps down through a manual door which opens outwards.

We cater to different food allergies and intolerances, although we cannot guarantee against trace elements. Please speak to a member of the Bar & Bistro team, and they will be able to assist.

We do offer room service between 12.00 and 9.00pm.

Bedrooms & Bathrooms:

All of our bedrooms are carpeted with tiled bathroom floors, and are all en-suite. Most of our bedrooms are not suitable for wheelchair users, but are suitable for some guest with reduced mobility, who may use walking sticks or crutches.

The mobile phone signal in the hotel can be intermittent, so all bedrooms have telephones that can be used to dial internal or external numbers to assist guests.

The bedrooms are accessed from Reception, through the Bar & Bistro, and then we have three floors, the two lower floors of which are accessible via a lift.

Please ask which rooms would be suitable when you make your booking and we will be able to advise the most suitable options.

The corridors and stairways are well lit throughout, with the corridor lights operated via motion sensors.

Toilets:

Public toilets are located on the ground floor and accessible on a level surface with no steps. We have one large accessible toilet with grab rails and an emergency alarm cord to alert Reception if assistance is required.

Health Club & Spa, and Golf Facilities:

The Dartmouth Spa is located on the lower ground floor, accessible via stairs or a lift. There is a small gym, swimming pool, sauna, jacuzzi and steam room, along with treatment rooms, mud rasul chamber and a relaxation area.

There are two golf courses; the 9-hole Dartmouth Course, and the 18-hole Championship Course. Both courses can be accessed on foot or via golf buggy. Both courses are very hilly, some of which are very steep.

Events & Meetings:

We have two function rooms at the hotel which can all be adapted depending upon the event.

Both rooms are on the first floor, accessible via either stairs or a lift. The function rooms are carpeted, and the bar area in the middle has a wooden floor.

There are toilets located in this area, and once fully accessible toilet. Both function rooms are wheelchair friendly.

Additional Information:

There is signage located throughout both the hotel and the outside areas.

Free Wi-Fi is available throughout the hotel.

Contact Information:

The Dartmouth Hotel, Golf & Spa

Blackawton

Near Totnes

Devon

TQ9 7DE

Telephone: 01803 712686

Email: reservations@thedartmouthhotel.co.uk

Please ask Reception for any further details.